

# Documentation

## Critical Value Reporting & Shift Event Interventions

The **Critical Value Reporting Intervention** is used when critical values are called to the physician (labs/imaging).

Critical Results Notification	
Critical Result Two Patient Identifiers	<input type="checkbox"/> Verified Name <input type="checkbox"/> Verified Account # <input type="checkbox"/> Verified Date of Birth <input type="checkbox"/> Verified MRN #
Critical Result	<input style="width: 100%;" type="text"/>
Critical Result Called By	<input style="width: 95%;" type="text"/> <small>*Include Name and Title</small>
Critical Result Expected/Known Result	<input type="radio"/> Yes <input type="radio"/> No Comment: <input style="width: 80%;" type="text"/>
Critical Result Orders/Protocols In Place	<input type="radio"/> Yes <input type="radio"/> No Comment: <input style="width: 80%;" type="text"/>
Name Of MD/Provider Notified Of Critical Result	<input style="width: 95%;" type="text"/>
MD/Provider Notification Type	<input type="radio"/> Left Message <input type="radio"/> Spoke w/ MD/Provider <input type="radio"/> Page
Time MD/Provider Notified	<input style="width: 80%;" type="text"/>
Date MD Returned Call	<input style="width: 80%;" type="text"/>
Time MD/Provider Returned Call	<input style="width: 80%;" type="text"/>
Verified- Critical Value Readback	<input type="radio"/> Yes <input type="radio"/> N/A <input type="radio"/> Other: <input style="width: 80%;" type="text"/>
MD/Provider Response To Critical Test Results	<input type="radio"/> Orders Received <input type="radio"/> No Orders Received <input type="radio"/> Other: <input style="width: 80%;" type="text"/>
Critical Result Notification Comment	<input style="width: 95%;" type="text"/>

The **Shift Event Report** intervention is used to document multiple assessments:

- **Provider Communication**
- **Shift Event** - critical patient events or procedures
- **Post fall** - record that components of the patients Plan of Care were updated
- **Code** - high level summary
- **Medication Other Non Admin Reason** – document other non admin and undo med reason

**NOTE:** if a critical value is called to the unit, this information is documented on the Critical Values Reporting assessment and not on Shift Event.